

GENERAL DESCRIPTION

At Taronja, we offer accommodation in shared apartments with other people. These apartments are generally reserved exclusively for Taronja students. In basic apartments, however, some of your flatmates might be students from other schools, Spanish locals, Erasmus participants, etc.

In addition to your room and the bathroom, you will also have the right to use the kitchen, part of the refrigerator and the washing machine (1 weekly white wash and 1 weekly color wash). Students must respect the basic rules of hygiene, order and coexistence.

Not all shared apartments are the same, which is why we have divided them into three categories depending on their quality and the services offered.

APARTMENT OPTION	BATHROOM	COMMON AREAS CLEANING SERVICE	WIFI	HEAT	FAN
BASIC	Shared	Not included	Yes	No	No
STANDARD	Shared	Once a week	Yes	Yes	No
SUPERIOR	Private	Once a week	Yes	Yes	Yes

ARRIVALS

The TARONJA school will send you the name, address and telephone number of your accommodation together with your booking information.

You will have to collect the keys from the key box next to the school. To open this box we will send you a code and instructions on the Friday before your check-in.

After picking up the key you can go to your assigned accommodation. You will be able to enter the flat from 14:00 onwards.

Don't forget to let the school know your estimated time of arrival one week in advance, so that we can coordinate your arrival at the flat.

In case of loss of keys, you will be asked to pay a 100€ fee, which you will have to pay directly to the school.

Check-in to the flats is on Sundays and check-out on Saturdays. If you need an extra night you will have to check availability with the administration team and pay the corresponding cost.

DEPARTURES

The student must leave the apartment with their luggage on the Saturday following the end of their course, **before 11:00 a.m.** They will need to leave the keys on the desk in their room.

Remember that if you do not return the keys, the price of the keys will be deducted from your deposit.

If the student wants to extend their stay in the accommodation they will have to contract, always through the school, the extra nights and pay for them.

Extensions must be requested by email and are subject to availability.

CLEANING

Students will get a set of clean sheets, **but NOT towels**. In the cold months, a basic blanket or quilt will also be provided.

The room is delivered clean the first day, but then it is the student who will be in charge of maintaining the cleanliness of their own room.

Students are responsible **for maintaining common areas clean**. Students must clean immediately after cooking and eating, and must leave the bathroom in good condition after using it. All students are responsible for keeping common spaces clean and in order. Please note that the standard and superior flats are scheduled for weekly cleaning of the communal areas. Basic flats do not have a scheduled weekly cleaning of the common areas.

Students living in the apartment must take out the rubbish every day to avoid hygiene problems and the appearance of insects such as cockroaches and ants.

Cleaning and bath products are not included.

On the last day, students must remove all their food from the refrigerator and kitchen.

BEHAVIOUR

It is not allowed to make noise in the apartment after 23:00. After this time, any neighbor could call the police filing a complaint. If this happens, the fine imposed will be paid by all the students who live in the apartment.

In Spain there are no parties at home. Spanish people go out to party in the city and meet their friends outside home (bars, botellón...). Having a party in the apartment will be a direct reason for expulsion by the owner of the apartment. The school will not refund the amount of accommodation in case of expulsion.

You cannot invite other people to live in your room.

Please remember that this type of accommodation is not a hotel. You are a guest and you share the apartment with other students, you must treat the house and the members of the apartment with courtesy and respect. **Respect the rules of hygiene and order that allow coexistence** among the other occupants.

SAVING ENERGY

The price paid for the apartment includes the cost of electricity, water and gas. Students will use all of them moderately to **avoid unnecessary consumption of energy and water**. TARONJA cares about the environment and the moderate consumption of energy (for example, turn off the lights when leaving the room, do not leave the taps open ...). If excessive use of electricity, water or gas is detected, a deduction may be made from the bill.

DEPOSIT

To enjoy your accommodation, you must provide a **security deposit of €100** using your credit card. This deposit will be held until you leave the apartment and it is confirmed that you have returned the keys and caused no damage due to misuse. After this verification, which may take up to 21 days, the deposit will be refunded to the credit card used for payment.

The deposit will not be refunded if you cancel your accommodation less than 15 days before your arrival. TARONJA School will retain the corresponding amount to cover any damages. If the damages exceed €100, TARONJA may claim the additional amount from the student.

CHANGES AND CANCELLATIONS

The student CANNOT change their assigned accommodation, except in extreme cases. Accommodation changes requested at least 5 days in advance can be made the following Sunday and will incur an additional cost of €50. Any same-day accommodation changes requiring an immediate move will incur a cost of €120. Changes are subject to accommodation availability.

Cancellations made within 15 days prior to the start of the course are non-refundable due to administrative costs and payments to the provider. Additionally, no refunds will be given once the course has started. However, cases of illness involving the student or a family member, duly certified by a medical certificate, will be considered exceptions.