

## GENERAL DESCRIPTION

Taronja offers accommodation in shared apartments with other people. These apartments are not exclusive for Taronja students, meaning that some of your roommates may be students from other schools, Spanish people, Erasmus students, etc.

In addition to your room and the bathroom, you will also have the right to use the kitchen, part of the refrigerator and the washing machine (1 weekly white wash and 1 weekly color wash). Students must respect the basic rules of hygiene, order and coexistence.

Not all shared apartments are the same, which is why we have divided them into three categories depending on their quality and the services offered.

APARTMENT OPTION	BATHROOM	COMMON AREAS CLEANING SERVICE	WIFI	HEAT	FAN
BASIC	Shared	Not included	Yes	No	No
STANDARD	Shared	Every 15 days	Yes	Yes	No
SUPERIOR	Private	Once a week	Yes	Yes	Yes

## ARRIVALS

Students booking this option should arrive at their accommodation on Sunday before the start of the course **before 20:00 p.m. If the arrival is after 20:00 the student may be obliged to hire an airport pick-up service.**

TARONJA school will send you the name, address and telephone number of your accommodation 1 week before your arrival.

Do not forget to **inform the school, one week before the start of your course, about the time of your arrival** at the accommodation so that the owner of the apartment can wait for you.

You will be given a key to the house, please take care of it and do not keep it next to the address of your accommodation. In case of loss of the keys you will have to pay for the total change of the lock.

Students arriving before Sunday, will need to pay for the extra nights.

## DEPARTURES

The student will leave the apartment with his/her luggage on the Saturday after the end of the course before 11:00. He/she will have to leave the keys at the indicated place.

Remember that if you do not return the keys, the price of the keys will be deducted from your deposit.

If the student wants to extend their stay in the accommodation they will have to contract, always through the school, the extra nights and pay for them.

Extensions must be requested by email and are subject to availability.

## CLEANING

Students will get a set of clean sheets, **but NOT towels**. In the cold months, a basic blanket or quilt will also be provided.

**The room is delivered clean the first day**, but then it is the student who will be in charge of maintaining the cleanliness of their own room.

Students are responsible **for maintaining common areas clean**. Students must clean immediately after cooking and eating, and must leave the bathroom in good condition after using it. All students are responsible for keeping common spaces clean and in order. Please note that the standard and superior flats are scheduled for weekly cleaning of the communal areas. Basic flats do not have a scheduled weekly cleaning of the common areas.

**Students living in the apartment must take out the rubbish** every day to avoid hygiene problems and the appearance of insects such as cockroaches and ants.

Cleaning and bath products are not included.

On the last day, students must remove all their food from the refrigerator and kitchen.

## BEHAVIOUR

**It is not allowed to make noise in the apartment after 23:00.** After this time, any neighbor could call the police filing a complaint. If this happens, the fine imposed will be paid by all the students who live in the apartment.

**In Spain there are no parties at home.** Spanish people go out to party in the city and meet their friends outside home (bars, botellón...). Having a party in the apartment will be a direct reason for expulsion by the owner of the apartment. The school will not refund the amount of accommodation in case of expulsion.

**You cannot invite other people to live in your room.** If someone has to live in your room, you will have to inform the school and pay for their accommodation like other students.

Please remember that this type of accommodation is not a hotel. You are a guest and you share the apartment with other students, you must treat the house and the members of the apartment with courtesy and respect. **Respect the rules of hygiene and order that allow coexistence** among the other occupants.

## SAVING ENERGY

The price paid for the apartment includes the cost of electricity, water and gas. Students will use all of them moderately to **avoid unnecessary consumption of energy and water**. TARONJA cares about the environment and the moderate consumption of energy (for example, turn off the lights when leaving the room, do not leave the taps open ...). If excessive use of electricity, water or gas is detected, a deduction may be made from the bill.

## DEPOSIT

To enjoy your accommodation **you must leave a deposit of €100 with your credit card**. This deposit will be kept until you leave the apartment and we verify that you have returned the keys and have not caused any damage to the apartment. The deposit will not be returned if you cancel your accommodation with less than 15 days before your arrival. TARONJA school will retain the corresponding amount for the damages caused. If the damage is higher than €100, TARONJA may claim to the student the amount due.

If there has been no damage, the deposit will be returned to the credit card on next Wednesday, after the end of the course.

## CHANGES AND CANCELLATIONS

Student will NOT be able to change the assigned accommodation, except in extreme cases.

Changes of accommodation must be requested 5 days in advance and will take place on the following Sunday. This change will entail an additional cost of €50.

Any change of accommodation that requires a move on the same day will incur a cost of €120.

From the moment the student enrolls in TARONJA and books one of our apartments, it is understood that he/she has read and agrees with all these rules.